



WAVE 2011 Education Topics

November 17-18, 2011

Austin Convention Center, Austin, Texas

Welcome and Opening Remarks

Keynote Address – Hospital Data Exchange

Health Information Exchange (HIE) is a term used to describe the mobilization of healthcare information electronically across organizations. Hospital Data Exchange (HDE), specifically, refers to the communication of patient information between pre-hospital providers and hospitals. No matter what the term, the landscape is changing and will continue to change. In this session, learn more about the evolution and future of HIE/HDE in EMS.

Day Two Keynote - Paramedics in the Home Healthcare Environment

As the healthcare industry evolves, there is a need to find alternative means for EMS providers to manage their patients. In this session, learn about new programs in preventive medicine that are being developed to manage patients in the pre-hospital environment.

Hospital Data Exchange/Clinical Data Repository – Share data with hospitals like never before using ESO's new HDE and CDR products. This session focuses on how these new and revolutionary systems work, how to implement them in your organization, and how to use the outcomes data you collect.

Quality Management – How do electronic medical records and a good quality management system help agencies tackle improvement? In this session, learn how to make the most out of your data.

Technology Panel – Learn from a panel of ESO users as they discuss mobile security and connectivity, hardware options, maintenance, and the different configurations they are currently using to run ESO Pro Mobile in the field.

Best Practices for Post-Training Follow-up – You and your staff have received training on the ESO Pro system. Now what? This session examines how to best provide follow-up training on ESO Pro to current staff and new employees.

NEMSIS 3.0 and State Reporting – This session takes a look into NEMSIS 3.0 and includes a discussion of ways to maximize your data in ESO Pro for state reporting purposes.

Billing Practices – ESO's new ESO billing extract user interface is designed to place more control over the billing process in the hands of the customer. In this session, you will be introduced to the new ESO billing extract UI and take part in a discussion on how to maximize your billing process.

The Ins and Outs of Medical/Legal Documentation

Personnel Management – Be among the first to take a look at ESO's new personnel management application.

ESO Pro Version 4.7 – In this session, you will learn about some of the exciting new features to expect in ESO's next release, ESO Pro V4.7. The session will highlight new administrative functionality and include a review of the new features rolled out over the past year.

ESO Pro Version 4.7, Part II – In this follow-up session to ESO Pro Version 4.7, you will become familiar with more updates coming with V4.7. The session will highlight new quality management functionality and give users an opportunity for Q&A.

ESO Pro Ad Hoc Reporting – ESO Pro Ad Hoc gives you an unlimited number of ways to query your data, schedule reports, and more. Learn the basics of ESO Pro's ad hoc reporting tool in this informative class.

How to Effectively Use ESO Pro Mobile in the Field – See ESO Pro Mobile in use as Corey Ricketson, Paramedic and ESO Senior Account Representative, takes you through a typical call using the ESO mobile application right at the patient's side.

Community Feedback – Where would *you* like to see ESO headed? This is your opportunity share input on a variety of ESO products and services.

Users Helping Users – This panel-led discussion will give attendees the opportunities to ask questions of seasoned ESO users.

(Topics are subject to change depending on scheduling constraints and speaker availability.)

