



## WAVE 2011 Agenda

8:00 a.m. Registration Opens: 4th floor Austin Convention Center

| 17-Nov        | BALLROOM F  | BALLROOM E   |
|---------------|---|--|
| 9:00 - 9:05   | Welcome and Opening Remarks   |  |
| 9:05 - 10:15  | <b>Hospital Information Exchange: The Future of Medicine</b><br>J. Brent Myers, M.D., Director, Wake County EMS Systems   |  |
| 10:15 - 10:30 | Break and Exhibit Hall Visits - Ballroom G  |  |
| 10:30 - 11:30 | <b>Getting to Know ESO's New Hospital Data Exchange and Clinical Data Repository Systems</b><br>Allen Johnson, Executive Director – Emergency Services, HCA Gulf Coast Division | <b>How to Effectively Use ESO Pro Mobile in the Field</b><br>Andy Arreola, Paramedic, Austin-Travis County EMS and ESO Trainer<br>Corey Ricketson, ESO Senior Account Representative |
| 11:30 - 12:45 | Lunch and Exhibit Hall Visits - Ballroom G  |  |
| 12:45 - 1:45  | <b>Using Data for Improvement</b><br>David M. Williams, Ph.D., Improvement Advisor  | <b>Drum Roll Please ... It's ESO Personnel Management!</b><br>Brad Cottrell, ESO Account Representative  |
| 1:45 - 2:45   | <b>Are You Making the Most of ESO QM?</b><br>Pat Piper, ESO Implementation Specialist   | <b>Best Practices for Post-Training Follow-up</b><br>Darin Inda, IT Systems Manager, EMS Instructor/Paramedic, Universal-Macomb Ambulance  |
| 2:45 - 3:15   | Break and Exhibit Hall Visits - Ballroom G  |  |
| 3:15 - 4:15   | <b>What's New in Ambulance Reimbursement</b><br>Kim Stanley, Chief Compliance Officer, EMS Management & Consultants, Inc.   | <b>Users Helping Users</b><br>ESO Users/Steering Committee Members   |
| 4:15 - 5:00   | <b>ESO State of the Union</b><br>Chris Dillie, ESO President and CEO  |  |

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| 9:00 - 9:15   | Day Two Opening Remarks   | Day Two Opening Remarks  |
| 9:15 - 10:30  | <b>Pitfalls and Myths of EMS Documentation</b><br>David Givot, Attorney and Paramedic   | <b>Powerful Reporting Tools at Your Fingertips: ESO Pro Ad Hoc Reporting</b><br>Billy Craft, ESO Implementation Specialist |
| 10:30 - 10:45 | Break and Exhibit Hall Visits (Ballroom G)  |  |
| 10:45 - 11:30 | <b>Community Feedback/Discussion</b>  |  |
| 11:30 - 12:30 | Lunch and Exhibit Hall Visits (Ballroom G)  |  |
| 12:30 - 1:30  | <b>The Evolution of ESO Pro V4</b><br>Pat Piper, ESO Implementation Specialist  | <b>Technology in Action: User Stories</b><br>Panel of ESO Users/IT Experts   |
| 1:30 - 1:45   | Break   |  |
| 1:45 - 2:45   | <b>Prehospital Research and the Utilization of the ESO ePCR: the Alabama ROC Experience</b><br>Shannon W. Stephens, EMTP, Research Program Manager, Department of Emergency Medicine, University of Alabama at Birmingham | <b>What's in Store for ESO Pro Version 4.7</b><br>Dustin Barton, ESO Vice President of Product Management                  |
| 2:45 - 3:45   | <b>Is Your Organization "Built" for Innovation?</b><br>Kelly Curry, BS RN, Professional Associate, Integral Performance Solutions   | <b>ESO Pro Ad Hoc 2.0: A Closer Look at LogiXML</b><br>Billy Craft, ESO Implementation Specialist                          |
| 3:45 - 4:00   | Closing Remarks   |  |